

Brooklyn Ferry on Opal

Fact sheet & FAQs for customer facing staff
August 2025



From **Thursday, 21 August 2025**, the Brooklyn Ferry (Dangar to Brooklyn Loop route) will be part of the Opal network.

Brooklyn Ferry services will accept Opal cards and contactless payments, allowing passengers to make the most of Opal benefits, including transfer discounts and weekly fare caps. Passengers will be required to tap once on the Opal reader at Brooklyn Wharf to pay their fare for Brooklyn Ferry services.

Overview

Currently, the Brooklyn Ferry route (loop service between Brooklyn Wharf, Little Wobby Wharf and Dangar Island Wharf) is a privately operated service, with its own fare structure separate to the Opal network.

By joining the Opal network, Brooklyn Ferry passengers will have additional payment options, including Opal cards or contactless payments for Adult fares, as well as unlocking the full suite of Opal benefits, including transfer discounts, and daily and weekly fare caps.

FAQs

Why is the Brooklyn Ferry joining the Opal network?

The Brooklyn Ferry service is an important part of the community and history of the region. To make ticketing easier and more affordable for passengers, tourists and day trippers, the Brooklyn Ferry will be part of the Opal network.

When is the Brooklyn Ferry joining the Opal network?

From Thursday 21 August 2025, Brooklyn Ferry services will join the Opal network. Opal fares will apply, and passengers will receive Opal benefits including transfer discounts and weekly fare caps.

Where can I travel on this service?

The Brooklyn Ferry service includes stops at Brooklyn Wharf, Little Wobby Wharf, and Dangar Island Wharf. For more information about this service and the timetable, customers can view the trip planner on transportnsw.info

What time will this service run?

The existing route and timetable will remain unchanged. For more information about this service and the timetable, passengers can view the trip planner on transportnsw.info

Will the vessel and/or operator change?

The Brooklyn Ferry, and its vessels, is an important part of the community and history of the region. There will be not any change the operations – the only change will be to the ticketing options for this route.

How much will I be charged? Will the fares change?

Passengers will be charged the standard Opal fares for ferry services, including discounts for Concession, Gold Senior/Pensioner, and Child/Youth Opal card holders.

Fares for the Brooklyn Ferry will drop with the introduction of Opal. Currently, an adult single fare is \$10.90 – this will change to \$7.35, meaning immediate and real savings for passengers on these services.

Passengers will also be able to take advantage of the Opal benefits including daily and weekly caps, and transfer discounts, meaning they will be able to see even greater savings across the broader Opal network.

Brooklyn Ferry fares

	Fare changes	
	Current fare	New Opal fare
Adult	\$10.90	\$7.35
Child/Youth	\$5.50	\$3.67
Concession	\$5.50	\$3.67
Senior/Pensioner	\$5.50	\$2.50*

*with a valid Gold Opal card

For more information about Opal fares visit transportnsw.info/opal or plan your trip including multimodal fare estimates at transportnsw.info/trip

How do I pay for travel on this ferry?

There is only one Opal reader for the Brooklyn Ferry service located at **Brooklyn Ferry Wharf**, due to the isolated nature of Little Wobby Wharf and Dangar Island Wharf. A single fare will be charged when you tap the Opal reader at Brooklyn Wharf.

To pay your fare:

- **TRAVEL FROM BROOKLYN WHARF:** tap on at the Opal reader when boarding the ferry at Brooklyn Wharf (no need to tap off when disembarking at Little Wobby or Dangar Island)
- **TRAVEL FROM LITTLE WOBBOY OR DANGAR ISLAND:** tap off at the Opal reader when disembarking the ferry at Brooklyn Wharf (no need to tap on when boarding at Little Wobby or Dangar Island).

You can use an Opal card or Adult fare paying customers can use a contactless credit card, debit card or linked device to tap on and tap off at Opal readers each time you travel to pay your fare.

If you tap on and tap off consistently with the same Opal card or contactless card or device, you will be eligible for various travel benefits and discounts. For more information, visit transportnsw.info/opal.

Is there an Opal machine at the wharf to top up my Opal card?

No, there is no Opal top up or ticket machine at any of the stops on the Brooklyn ferry route (i.e. Brooklyn Wharf, Little Wobby Wharf and Dangar Island Wharf). Adult fare paying passengers can tap on/tap off at the Opal reader at

Brooklyn Wharf with a credit or debit card, or linked device to pay their fare.

For Opal card customers, you can top up your Opal card:

- online at transportnsw.info or by setting up auto top up
- via the Opal Travel app
- in person at Opal retailers or at the Transport Customer Service Centre and Service NSW Centres
- at top-up machines at select stops, stations or wharves.

For more information about topping up Opal cards, visit transportnsw.info/top-up-your-opal-card

Can I buy an Opal single trip ticket to/from the stops on the Brooklyn ferry route?

As there is no Opal ticket machine located at Brooklyn Wharf, you cannot purchase an Opal single trip ticket there. Adult fare paying passengers can tap on and tap off at Opal readers with a credit or debit card, or linked device to pay their fare.

Opal single trip tickets to stops on the Brooklyn ferry route are also not available to purchase from Opal ticket machines at other stations, stops and wharves.

Do standard Opal benefits apply to Brooklyn Ferry fares?

Yes. Brooklyn Ferry passengers will be able to unlock the full suite of Opal benefits, including:

- **Travel caps:** Daily, Weekly and Friday/Weekend travel caps.
- **Transfer discounts:** Get a \$2 discount (\$1 for Child, Concession and Senior fares) for every transfer between modes as part of one journey.
- **Opal trip advantage:** Make several trips using the same mode of transport within 60 minutes of your last tap-off, and pay one fare based on the distance you travel.

For more information about Opal fares and benefits, visit transportnsw.info/opal-benefits

What Opal fare types will be offered on the Brooklyn Ferry?

All standard Opal fare types will be available on the Brooklyn Ferry. Adult, Child/Youth, Gold Senior/Pensioner and Concession fares will be available for this service with a valid Opal card.

For more information about Opal fares visit transportnsw.info/opal

Can school students use their School Opal card on Brooklyn Ferry services?

Yes. School Opal card holders will be able to tap to travel on Brooklyn Ferry services if ferries are included as part of their travel entitlement between home and school under the School Student Transport Scheme.

For more information about School Opal cards, please visit transportnsw.info/school-students

Can I use a Pensioner Excursion Ticket (PET)?

No, Pensioner Excursion Tickets / Green Day Passes will not be accepted on the Brooklyn Ferry service. Pensioners are required to have a Gold Senior/Pensioner Opal card to travel on this ferry service. If you don't have a Gold Senior/Pensioner Opal card, you can apply online at transportnsw.info/opal

For more information about Senior/Pensioner Opal cards, please visit transportnsw.info/concessions

I'm entitled to Concession, Senior/Pensioner or Child/Youth fares – Can I pay with a credit or debit card?

Payments made using a contactless credit card, debit card or linked device are charged as an Adult Opal fare.

To access Concession, Senior/Pensioner and Child/Youth fares, you will need a valid Opal card. For more information about concession fares, or to apply for a Concession Opal card or a Gold Senior/Pensioner Opal card, please visit transportnsw.info/concessions. Child/Youth Opal cards are available over the counter from Opal retailers or Service NSW Centres, or ordered online at transportnsw.info/child-youth.

Can I use cash to pay for my fare on the Brooklyn Ferry?

No, as part of the Opal network the Brooklyn Ferry does not accept cash payments. You can use an Opal card or a contactless credit card, debit card or linked device to tap the Opal reader at Brooklyn Wharf each time you travel to pay your fare.

You can top up your Opal card using cash at Opal retailers, at some top up machines at select stops, stations and wharves (note: there is no top up machine at Brooklyn Wharf) and Service NSW Centres.

